



FOR IMMEDIATE RELEASE

Reliant Offers Summer Relief with Beat the Heat Centers, Assistance Programs

- Eleven Free Air-Conditioned Locations, Extra Help Minimizing Home Electricity Use -

HOUSTON; June 6, 2013 — When the Texas sun is at its hottest, individuals and families can turn to Reliant for summer assistance programs announced today, including Reliant Beat the Heat Centers in Houston, Dallas and Corpus Christi, bill payment assistance, and flexible payment options. The Reliant Beat the Heat centers are available to all residents, and energy assistance is available to qualifying, low-income Reliant customers.

"At Reliant, we care about each and every one of our customers. That's why we offer solutions for Texans to manage their energy costs and power their lives," said Reliant President Elizabeth Killinger. "From the Beat the Heat Centers in Houston, Dallas and Corpus Christi to personalized recommendations and alerts, we provide customers products and services that give them options that best fit their lifestyles during the heat of summer."

Beat the Heat Centers are open now until Oct. 4. In addition to air-conditioned spaces, the centers will offer adult and youth activities and snacks. This is the eighth consecutive year Reliant has supported centers in Houston and the fourth consecutive year in Corpus Christi and Dallas.

Beat the Heat Centers locations:

City of Corpus Christi Senior Centers (Open Monday through Friday, 8 a.m.-4 p.m.)

- Greenwood Senior Center, 4040 Greenwood, 361.826.1368
- Lindale Senior Center. 3135 Swantner. 361.854.4508

City of Dallas Multipurpose Centers (Open Monday through Friday, 8 a.m.-5 p.m.)

- Martin Luther King Jr. Community Center, 2922 Martin Luther King Jr. Blvd, 214.670.8367
- West Dallas Multipurpose Center, 2828 Fish Trap Road, 214.670.6340

City of Houston Multi-Service Centers (MSC), (Open Monday through Friday, 8 a.m.-5 p.m.)

- Acres Homes MSC, 6719 W. Montgomery, 832.393.4145
- Denver Harbor MSC, 6402 Market St., 713.670.2100
- Northeast, 9720 Spaulding, 713.491.5500
- Sunnyside MSC, 4605 Wilmington St., 713.732.5030
- Hiram Clarke MSC, 3810 W. Fugua, 713.433.2720

Houston Neighborhood Centers

- Baker-Ripley Neighborhood Center, 6500 Rookin Street, 713.677.9400
- Independence Heights Neighborhood Center, 205 W. Crosstimbers, 713.691.1393

For more information on the Beat the Heat Centers, including free transportation, call the nearest local center.

In addition to the Beat the Heat Centers, other summer assistance programs are available to qualified low-income residential customers, including nearly \$800,000 to help seniors and low-income residential customers pay their electricity bills through CARE (Community Assistance from Reliant Energy), deposit installment plans, payment extensions and deferred payment plans.

Average billing can also help consumers manage payments during the hottest months and Reliant also has dedicated customer service agents available to help identify social agencies that can provide assistance with electricity bills.

For more information on any of these programs, customers can call 1-866-RELIANT. Connect with Reliant on Facebook at facebook.com/reliantenergy and on Twitter @reliantenergy.

About Reliant

Reliant provides electricity, energy services and smart energy solutions to homes, businesses, manufacturing facilities, government entities and institutions in Texas, Delaware, the District of Columbia, Illinois, Maryland, Massachusetts, New Jersey and Pennsylvania. As part of NRG (NYSE: NRG), Reliant is backed by a Fortune 500 company that is at the forefront of changing how people think about and use energy. NRG is a pioneer in developing cleaner and smarter energy choices for its customers. NRG's diverse power generating facilities can support over 40 million homes nationwide, and its retail businesses collectively serve more than 2.2 million customers in 10 states and the District of Columbia. For more information about Reliant products and services, please visit www.reliant.com. Connect with Reliant on Facebook at www.facebook.com/reliantenergy and on Twitter (a) reliantenergy.

Contacts: Shabina Zakaria 713.537.2159 Shabina.zakaria@nrgenergy.com