



## NRG and Reliant Commit \$500,000 to Support Texas Flood Relief Efforts

July 9, 2025

*—Immediate and long-term relief directed to Central Texas communities—*

HOUSTON--(BUSINESS WIRE)--Jul. 9, 2025-- In support of our fellow Texans impacted by the recent devastating flooding in Central Texas, NRG (NYSE: NRG) and Reliant today announced an initial commitment of \$500,000 for disaster relief. This funding aims to provide both immediate and long-term support for overall recovery efforts, first responders, and related mental health needs. NRG and Reliant's commitment includes direct funding for the Kerr County Flood Relief Fund and Central Texas Community Foundation, as well as customer assistance across impacted counties; triple matching for all eligible employee donations supporting flood recovery efforts; and support for impacted employees through the NRG Employee Relief Fund.

"This is an unimaginable tragedy for so many, and our hearts go out to the families and communities impacted by the devastating floods," said Mark Parsons, senior vice president and head of Texas Energy, NRG. "We want to express our gratitude and commend the heroic efforts of local first responders. Texas is home for us, and we stand with all our neighbors during this time of need. As recovery efforts continue, we're working with local agencies, governments, and nonprofits to ensure our support is directed where it's needed most – both now and in the hard months to come. We know recovery will be an ongoing effort, and we'll be with the community every step of the way."

### Assistance for Impacted Customers

NRG is assisting its customers facing hardships following the flooding by:

- Providing need-based hardship assistance to eligible customers
- Waiving late fees
- Increasing funding for Reliant's CARE program

Reliant's CARE (Community Assistance by Reliant Energy) program provides bill pay assistance through social service agencies, including Catholic Charities of Central Texas, Travis County Health & Human Services, and Concho Valley Community Action Agency, among others. For anyone who needs assistance or information on these programs, contact 2-1-1 within Texas or visit [211texas.org](http://211texas.org).

NRG's retail electricity providers are also offering voluntary payment extensions and deferred payment plans to customers in counties impacted by the flooding. Deferred payment plans allow customers to pay their balances due in installments, rather than all at once.

### About NRG

NRG Energy, Inc. is leading the future of energy—now. Our solutions power a smarter, brighter future by helping customers achieve today's goals while solving for the challenges of tomorrow. Every day, we deliver innovative natural gas, electricity, and smart home solutions to customers large and small across North America.

### About Reliant, an NRG Company

Reliant makes power personal - that's why homes and businesses trust Reliant not only as a provider of electricity, but also as a pillar of support in the communities we serve. From a best-in-class app to breakthrough innovations, Reliant is recognized nationally for outstanding customer service and as the leader in the evolving energy space with offerings that span from EV solutions to solar insights to smart home experiences. As part of NRG Energy, Inc., a Fortune 500 energy and home services company, our purpose is to power a brighter future together, one that is safe, smart and sustainable. For more information about Reliant, visit [reliant.com](http://reliant.com) and connect with Reliant on Facebook at [facebook.com/reliantenergy](https://facebook.com/reliantenergy) and X or Instagram @reliantenergy. PUCT Certificate #10007.

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Source: NRG Energy, Inc.