



Reliant Offers Summer Relief with Beat the Heat Centers, Assistance Programs

June 2, 2014

– Nearly \$8 Million in Energy Assistance Provided to Customers Since 2005 –

HOUSTON; June 2, 2014 — With the promise of another sweltering Texas summer, Reliant continues its dedication to the well-being of its customers and local communities, offering several summer assistance programs, including Reliant Beat the Heat Centers in Houston, Dallas and Corpus Christi, bill payment assistance, and flexible payment options. Since 2005, Reliant has contributed nearly \$8 million through its CARE energy assistance program to help those Texans who need help managing summer electricity costs.

“Since 2005, we’ve made community assistance during hot summer months a top priority, working closely with city leaders to bring relief from the Texas heat for Reliant customers and for anyone who may need a helping hand,” said Elizabeth Killinger, President of NRG Texas Retail and Reliant. “Whether providing an opportunity for residents to stay cool and safe in one of our Beat the Heat Centers or offering financial assistance to help those most in need with their electricity costs, it is our hope that these efforts improve the well-being of our neighbors and the communities our customers call home.”

Beat the Heat Centers are open now until October 3rd. In addition to air-conditioned spaces, center guests can stay busy with activities and enjoy light snacks. Select centers also provide opportunity for children to actively learn more about energy. This is the ninth consecutive year Reliant has supported centers in Houston and the fifth consecutive year in Corpus Christi and Dallas.

Beat the Heat Centers locations:

City of Corpus Christi Senior Centers (Open Monday through Friday, 8 a.m.-4 p.m.)

- Greenwood Senior Center, 4040 Greenwood, 361.826.1368
- Lindale Senior Center, 3135 Swantner, 361.854.4508

City of Dallas Multipurpose Centers (Open Monday through Friday, 8 a.m.-5 p.m.)

- Martin Luther King Jr. Community Center, 2922 Martin Luther King Jr. Blvd, 214.670.8367
- West Dallas Multipurpose Center, 2828 Fish Trap Road, 214.670.6340

City of Houston Multi-Service Centers (MSC), (Open Monday through Friday, 8 a.m.-5 p.m.)

- Acres Homes MSC, 6719 W. Montgomery, 832.393.4145
- Denver Harbor MSC, 6402 Market St., 713.670.2100
- Northeast, 9720 Spaulding, 713.491.5500
- Sunnyside MSC, 4605 Wilmington St., 713.732.5030
- Magnolia MSC, 7037 Capitol Street, 713.928.9515

Houston Neighborhood Centers

- Baker-Ripley Neighborhood Center, 6500 Rookin Street. 713-273-3701
- Independence Heights Neighborhood Center, 205 W. Crosstimbers. 713-691-1393

For more information on the Beat the Heat Centers, including free transportation, call the nearest local center.

In addition to the Beat the Heat Centers, other summer assistance programs are available to qualified low-income residential customers, including nearly \$750,000 to assist seniors and low-income residential customers pay their electricity bills through CARE (Community Assistance from Reliant Energy). Reliant also has deposit installment plans, payment extensions and deferred payment plans for eligible customers.

Average billing can also help consumers manage payments during the hottest months, and Reliant also has dedicated customer service agents available to help individuals who may need help identifying social agencies that can provide assistance with electricity bills.

For more information on any of these programs, customers can call 1-866-RELIANT. Connect with Reliant on Facebook at [facebook.com/reliantenergy](https://www.facebook.com/reliantenergy) and on Twitter @reliantenergy.

About Reliant

Reliant provides electricity, smart energy solutions, and energy services to business and residential customers across Texas. Reliant is part of NRG (NYSE: NRG), a Fortune 500 company that is at the forefront of changing how people think about, buy and use energy. Backed by a diverse portfolio of about 100 power generating facilities that can support over 46 million homes nationwide, NRG’s retail businesses, including Reliant, collectively comprise Texas’ largest retail energy provider and serves almost 3 million customers in 10 states and the District of Columbia. For more information about Reliant products and services, please visit www.reliant.com. Connect with Reliant on Facebook at www.facebook.com/reliantenergy and on

Twitter @reliantenergy.

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