

FOR IMMEDIATE RELEASE

Is Your Home 'Fit' For Fall?

—Reliant offers Home Solutions to help customers get their homes in shape for cooler weather —

HOUSTON; September 28, 2012—The first official week of fall means it's time to take out the cardigans, dust off the boots, and uncover the rake hidden in the garage. Fall is also a great time to begin preparing a home for the cooler temperatures ahead. Reliant now offers homeowners more than just electricity and energy efficiency tips for fall. With the help of Reliant's Home Solution products and services customers can protect their homes and prepare for cooler weather.

One fundamental exercise in getting a home in shape is to ensure the home's heating system is well maintained. **Reliant AC/Heat Protect** provides two discounted seasonal tune-ups as well as protection against any costs of unexpected repairs for a home's air conditioning and heating system, including all components and parts that affect proper operation, for up to two complete systems. This preventive measure could help guard against an unforeseen breakdown in the middle of winter, keeping families safe and warm through the holiday season.

Reliant AC/Heat Protect is only one of many Home Solutions products and services offered to consumers. In an effort to give customers further peace of mind, Reliant has developed the Home Solutions Essentials package which is a bundled services package that helps protect customers from the impact of unexpected, costly home repairs.

Reliant's **Home Solutions Essentials**, provided by Allied Warranty, is designed to help protect customers from unexpected repair or replacement costs relating to their home's air conditioning and heating system, kitchen appliances, consumer electronics and interior electrical wiring, in one convenient package. With the Essentials package, Reliant customers can take comfort in knowing that their home's most important systems and components are covered. The Essentials package includes:

- Reliant Electric Line Protect
- Reliant Surge Protect
- Reliant AC/Heat Protect

"A home is one of the largest, most important investments you will ever make, so preventive maintenance is imperative in keeping your home fit and running efficiently," said Bill Clayton Vice

President of Customer Services, Reliant. "Fixing an issue with your home's air conditioning and heating system or electrical wiring could get very costly if you have to pay out of pocket, but with Reliant's Essentials package, customers can rest assured knowing they have coverage to help with unpredicted expenses related to repair or replacement."

Can't turn on the microwave without tripping the circuit breaker? This may be a signal that something more is going on with a home's electrical system. **Reliant Electric Line Protect** helps safeguard customers from the unexpected cost of repairing or replacing the home's interior electrical wiring system, including the outlets, switches, breakers and wiring.

According to NOAA's National Severe Storms Laboratory, lightning strikes more than 30 million points on the ground in the U.S. each year; and power surges are usually not covered by home warranties. With **Reliant Surge Protect** customers have coverage to help with unforeseen expenses related to repair or replacement of consumer electronics and kitchen appliances, if these items are damaged during normal use by a power surge or lightning strike.

In addition, customers who sign up with the Reliant Home Solutions Essentials package will also receive a FREE membership to the **Reliant Service Provider Network**, giving members access to prescreened contractors who offer great deals on more than 20 home services including: carpet cleaning, lawn care, housekeeping, handyman services and much more.

"We understand that 'home is where the heart is', and it's important to provide customers with options to help keep them comfortable, without breaking the bank," said Clayton.

For more information on Reliant's [Essentials](#) package and other [Reliant Home Solutions](#) products and services such as [Identity Protect](#) and [Filters Made Easy](#), call 1-866-Reliant.

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About Reliant:

Reliant provides electricity, energy services and smart energy solutions to more than 1.5 million retail customers including homes, businesses, manufacturing facilities, government entities and institutions in Texas, Delaware, the District of Columbia, Illinois, Maryland, Massachusetts, New Jersey and Pennsylvania. As part of NRG (NYSE: NRG), Reliant is backed by a Fortune 500 company that is at the forefront of changing how people think about and use energy. NRG is a pioneer in developing cleaner and smarter energy choices for its customers, and its diverse power generating facilities can support over 20 million homes nationwide. For more information about Reliant products and services, visit www.reliant.com. Connect with Reliant on Facebook at facebook.com/reliantenergy and on Twitter @reliantenergy.

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