



For immediate release:

March 2, 2011

‘Reliant Locked & Low’ Gives Customers Choice of 12, 24 or 36 Month Terms
Customers Can Benefit from Low Prices for Up to Three Years

Houston – Texans can now choose a term of up to three years for electricity plans included in Reliant Energy’s new “Locked & Low” program. The new program lets customers benefit from low electricity prices and gives them the option of locking in their fixed-price plan for 12, 24 or 36 months.

“Electricity prices are lower than they were five years ago,” said Bill Clayton, vice president, customer care. “Customers can take advantage of the opportunity and choose a term of 12, 24 or 36 months. ‘Locked & Low’ is another way that Reliant customers can choose an electricity plan with options that are right for them.”

In addition to “Locked & Low,” Reliant Energy offers customers a range of plans and options including:

- Secure Plans that offer price security and include 20 percent pure Texas wind at no additional charge.
- Plans that include 100 percent pure Texas wind energy.
- Cap and SaveSM, an innovative plan that caps customers’ rates (energy charge) when they sign up and automatically reduces their rates based on the market price of natural gas.
- Reliant PowerTracker®, an indexed plan with a price that can change monthly based on the market price of natural gas.
- Plans that offer lower pricing when customers sign up for online account management, paperless billing and auto bank draft or auto credit card pay.
- Monthly plans that give customers the flexibility to choose a new plan at any time with no cancellation fee.
- Convenient options and services like average billing to make budgeting easier and 24/7 customer service, including web chat.

For customers with smart meters, the company offers Reliant *e-Sense*TM smart energy solutions, including Online Account Management, Weekly Summary Email and Time-of-Use pricing.

As with all fixed-price products, under a plan in the “Reliant Locked & Low” program a customer’s price can change only to reflect actual adjustments allowed by the Public Utility Commission of Texas rules due to changes in law or regulatory charges.

About Reliant Energy:

Reliant Energy provides electricity and energy services to more than 1.5 million retail customers—including homes, small and large businesses, manufacturing facilities, government entities and institutions across Texas. The company also serves commercial, industrial, governmental and institutional customers in the New Jersey, Pennsylvania, Maryland, Delaware and the District of Columbia. As part of NRG Energy (NYSE: NRG), Reliant Energy is backed by one of the nation's largest power producers. NRG owns and operates nearly 26,000 megawatts of generation capacity, including more than 11,000 megawatts of capacity in Texas. For more information about Reliant Energy products and services, visit www.reliant.com.

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