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Reliant Energy Launches New Seasonal Rate Plan
Plan Provides Relief from High Winter Electric Bills with a Lower Rate

HOUSTON – Reliant Energy is launching a new Seasonal Rate Plan designed specifically for customers who rely on electric heat. With the Seasonal Rate Plan, customers get a lower price in the high-usage winter and summer months and pay a slightly higher rate during low-usage months, helping to smooth their bills throughout the year.

“This winter has been unusually cold with 10 days below freezing in the Houston area and even more days of cold weather in North Texas,” said Bill Clayton, vice president, customer care at Reliant Energy. “Customers with electric heat often see the highest electricity usage of the year during winter months. This new plan helps by providing two prices that adjust automatically with the seasons.”

During the hottest and coldest months of the year, customers will pay a lower price to offset the increased electricity usage. As a result, there will be less variation in bill amounts from season to season and families can enjoy greater predictability in their household budget.

“Providing a range of plans and options to fit the needs and lifestyles of our customers is part of the *Reliant AdvantageSM* and one of the ways we deliver the *Promise of PowerSM*,” Clayton added.

The Seasonal Rate Plan is one example of Reliant’s range of plan options. Average monthly billing is another tool that helps customers manage their budget by averaging their monthly electricity cost. Both choices reduce the variation in bill amounts from month to month.

In January, Reliant also launched a new Weekly Summary email and Time-Of-Use plan for customers who have smart meters.

To sign up or for more information about these or other services from Reliant Energy, call 1-866-735-4268.

Service Area	Winter/ Summer Average Price/kWh (1000 kWh)	Spring/ Fall Average Price/kWh (1000 kWh)
CenterPoint Energy	11.8¢	12.4¢
Oncor Electric Delivery	10.8¢	11.4¢
AEP – Texas Central Company	11.9¢	12.5¢
AEP – Texas North Company	10.8¢	11.4¢
Texas-New Mexico Power	11.3¢	11.9¢

Price differences between service areas are attributed to variations in transmission and distribution fees charged by different utilities, differences in the wholesale price of electricity between regions and retail market conditions.

Season Details:

- Winter: December 1- February 29
- Spring: March 1- May 31
- Summer: June 1- August 31
- Fall: September 1- November 30

About Reliant Energy:

Reliant Energy provides electricity and energy services to more than 1.6 million retail customers—including homes, small and large businesses, manufacturing facilities, government entities and institutions across Texas. As part of NRG Energy (NYSE: NRG), Reliant Energy is backed by one of the nation’s largest power producers. NRG owns and operates more than 24,000 megawatts of generation capacity, including more than 11,000 megawatts of capacity in Texas. For more information about Reliant Energy products and services, visit www.reliant.com. For more information about NRG, visit www.nrgenergy.com.

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